

OFFICE OF FAIR TRADING (OFT) - SCAM

June 2010



Telephone scammers claiming to represent the OFT

We are aware of consumers being contacted by people claiming to represent the OFT. Consumers are told that the OFT can reclaim bank or other charges for them, and that this service requires an upfront fee to be paid by money transfer.

This is a scam.

If you receive a communication that purports to be from the OFT, but which you find suspicious, please forward it to: enquiries@oft.gsi.gov.uk. We will check the authenticity of the correspondence and get back to you.

If you are concerned about the authenticity of a phone call, confirm the name of the caller and tell them you will call them back. Then please dial our switchboard on 0207 211 8000 and ask to be put through to the named individual. We will then be able to confirm whether the name you have is an OFT employee.

Northants Police 03000 111 222

Crimestoppers 0800 555 111